

WELSH LANGUAGE POLICY

General Statement of Policy

New Quay Memorial Hall supports the use of the Welsh Language in its dealings with users and potential users of the Hall. This policy sets out how NQMH achieves this goal.

NQMH recognises that users of the Hall can express their views and needs better in their preferred language. Enabling them to use their preferred language is a matter of good practice rather than a concession and that the denial of that right could place potential users of the Hall at a real disadvantage.

Dealing with Welsh Speaking Users

Anyone wishing to speak in Welsh in relation to dealings with the Hall will be referred to a nominated person. If the nominated person is unavailable at the time, the conversation can be re-scheduled for a time when the nominated person is able to respond, or the individual is welcome to continue with the call in English, or send their enquiry in written form in Welsh.

Correspondence received in Welsh will be answered in Welsh should the correspondent so request.

The Hall holds an Annual General Meeting in spring which is open to members of the public. The business of the meeting is conducted in English. However, should anyone attending wish to participate using the Welsh language, an arrangement will be made for a nominated Welsh speaking person to respond in Welsh on behalf of the Association.

Key notices are displayed in both English and Welsh languages.

Activities

The Hall is used on a regular basis for the teaching of Welsh. NQMH supports and encourages this activity as not only does it meet a need in the community but also assists in the promotion of the Welsh language.